

# The Influence of Talent Management on Performance of Employee in Public Sector Institutions of the UAE

Mahmoud Kaleem<sup>1</sup>

<sup>1</sup> Department of Public Relations and Advertising, City University College of Ajman, Ajman, UAE

Correspondence: Mahmoud Kaleem, Department of Public Relations and Advertising, City University College of Ajman, Ajman, UAE. Tel: 97-15-0717-6774. E-mail: aburaedm1@gmail.com

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## Abstract

Talent management is the discipline of using strategic human capital planning to improve the value of business and induce it for enterprises organizations to achieve their objectives. It refers the organization's ability to recruit, reward, organize, and retain most talented employees available in job market. In the modern era it has become very important and necessary skill for the workforce to acquire the one's good skills, cognitive abilities, knowledge, and potential to do well for the business strategy to function more appropriately. Talent management is the training strategy for the employees that are set within an organization platform. The organizations where the most productive employees can pick and choose the tasks according to their will and capability are found more beneficial and productive for the organizations. In the adverse economic circumstances, companies are trying to cut their expenses so the talent management system is the means to optimize the performance of each employee.

The basic aim of this study is to explore the influences of talent management strategies to determine the employees' performance in selected public sector organizations of UAE. The core function of this study examines, how talent management practices can enhance the employee's satisfaction and productive performance, instead of being process of hiring, reinforcing and evaluating the aptitude. Efforts have been made to retain, attract, develop, and reward employees. This study puts forward valid descriptive hypotheses data, based on a survey collected through the employees of the national organizations of the UAE. A pre-planned survey has been used on a sample of more than two hundred (200) employees working in different organizations for the collection of primary data. This research work is steered by the following explorative questions: At what level does talent acquisition affect the performance of employee, at what level of extensive, does the impact of talent development affect the employee performance, to what extent does the talent retention enhance the performance of the employees, to what extent does the talent management enhance the performance of the employees.

The stratified methodology for data collection is adopted for the selection the sample size of 200 plaintiffs. A well-organized structured and to the point questionnaire is utilized for the collection of raw data. The collected raw data is analyzed for both of inferential (correlation analysis) and descriptive (percentages and frequencies) statistics. Tables and figures are used to represent the data. The finding indicates that talent management practices have direct impact on employee's motivation, creativity, satisfaction and employee competency. The study recommends that there should be healthy and stress free working environment, career progression opportunity, regular training, welcome employees' innovative idea and transparent proper promotion policy for the management of talent in the organization.

**Keywords:** talent management, employee performance, training and development, employee retention, career development

## 1. Introduction

The idea of talent management emerged with evolution of corporate human resource and training, the concept of talent management originated in 1990, when the responsibilities of human resources were mainly shifted from being routine administration processing to more complex configuration and machine based planning duties. At that time decision makers exclusively relied on HR department for employee management and training in the competent evaluation of modern industry and business sectors. During this probationary era public sector organization had realized that human resources management had a great role in recruiting and training of

workforce and make them fit for competing environment in order to attain maximum capabilities of the employees. The human resource departments played an important role in developing the good packages of compensation which includes peripheral benefits, bonuses, appreciations, and leaves and health benefits. These benefits are serving as central point of communication related with the health and happiness of employees.

Talent management deals with the manpower or workforce that comprises on the skills and knowledge of the workers. In the recent studies, it has been noted that talent management has become global challenge of confrontation for the organizations. Due to the lack of talent exercised through the world competing for the same pool to keep the talent market of the intellect that their life will continue to grow in words and operations and profitability. All good organization that technology integration and reasons, but people cannot easily reproduce takes a lot of time to develop the head of football and is considered as the key to adapting and managing organizational requirements. By allocating the resources and technologies, it alters the ways on which firms are organized and extract the optimal performance from the employees. Apart from that, progress of talent management is very important in the developing and discovering new talented employees in the market of workforce. Advances in talent management system such as digital HR, is useful weapon for HR leaders to implement global recruiting strategies where they residence. The talent management is the proactive approach to create the better employment opportunity, internal mobility and quality of employing.

Talent management emphasizes on procurement of talents, integration and adaptation of talent, development, reward, participation and training. Having skilled employees implies that organizations must know how to identify, manage, develop keep and get the best out of their right people, and strategically implement talent and ensure that there are enough talent channels to support the organization strategic goals. Talent management focuses on cultivating and retaining qualified talent. It rises the better opportunities for workforces at all levels in the organizations. However, it is not enough to improve performance an organization, true success comes from the hearts and thoughts of individuals in the organization. Talent management strategies help employees to engage both by their heart and mind and become loyal to their work with complete enthusiasm. Because the feeling and emotions drive individual behavior and more related to human mind and heart. So talent management enables the organizations to make their employees feel comfortable and fit in their job requirements. As a result they play a positive part for the development and progress of organization. Researchers claim that talent management enables organizations to operate efficiently in their operations Departments and talent is very important asset. This kind of human capital and talent can provide competitive advantage to organizations in the public sector organizations. With reference to this context talent development strategies have a great impact on finding, acquiring, and maintaining the talented employees and make possible steps to use them for the wellbeing of the organizations in the competitive environment. The need of the hour is to align all the departments of the organization in order to attain sustainable advantages and competitive performance according to the functional capabilities of the employees.

This study measures the influences of talent management based on the performances of employees in public sector organizations of UAE. Many researchers investigate the correspondence between talent management exercises and organizational performances. Contrary to that, this research investigates the correlation of talent management policies and employee performance. The survey is limited to UAE public sector organizations because it has the fastest growth of the economy. Given the global perspective, it is concluded that the public sector will become the main sector of the economy in terms of growth contribution.

### *1.1 Problem Statement*

Several studies have revealed that talent management is a tool of employee's retention, motivation and development. Rust and Koketso study on the perceived challenges to talent management has been marred in many instances by poor recruitment practices; the inability to attract and retain suitably qualified staff; and the lack of performance management systems. Their findings indicate the prediction that the employee engagement and their performance are vital for both of talent management and organization culture. The studies of Wambui (2002) and Lyria (2013) revealed that there is a positive strong correlation between performance of employee and talent management. To remain competitive, the organization needs to be able to effectively function in the absence of selected individuals. This can only be done if the talent management measures and retention strategies are implemented. The implication is done if every employee ultimately plays his overall role for organization performance. However, the previous studies are not encompassing the impact of talent management strategies in the context of UAE. Therefore, this study tries to reveal the effects of the talent management by providing the experimental data on the employee performance in the United Arab Emirates, and also endeavors to complete the available literature.

### *1.2 Objective*

The impartial of the study is to explore present scenario of the talent management in the public sector organizations of UAE. The relationship of four dimensions of talent managements that is talent acquisition, development, retention and development with employee's performance is analyzed in public sector organizations of UAE. The study will help the organizations to improve the degree of employee retention, performance, satisfaction, enthusiasm and loyalty to their workplace.

### *1.3 Research Questions*

- To what extent does talent acquisition affect employee performance?
- To what extent the impact of talent development affect the performance of employee?
- To what extent does the talent retention enhance the performance of the employees?
- To what extent does the talent management enhance the performance of employees?

### *1.4 Talent Management*

The term talent management refers the process that is involved in strategic human capital planning to improve the value of business and induce it for companies and organizations to achieve their goals. It is the organization's ability to retain, recruit, reward, organize, and deploy high potential talented individuals for future leadership positions available in organization. The recent studies of HRM indicate that employee retention attains the major focus as a noteworthy part of the talent management program. As it includes in performance management, HR development, training, qualified workforce supply and demand, overall strategic planning of talent management, career development. Nevertheless, the complete premeditated objective of talent management is develop and sustains leader for the success of organization.

### *1.5 Performance of Employee*

The judgment procedure to determine the performance of the employee is refer to working capability of an employee that what can he does or does not. Employee performance is commonly determine through the task or jobs assign to him. The performance of task may include existence at work, quality of work, quantity of output, and timeliness of output, cooperativeness and behavioral aspects.

### *1.6 Effect of Talent Acquisition on Employee Performance*

The process of talent acquisition is the process to acquire, estimate and recruit best candidates for the roles to achieve organization goals and the need to carry out the projects. The acquisition process will have direct impact on employee performance in their job roles. For best employee performance, right man for the right job is required which can only be ensured by implementing best talent acquisition strategies. It will ensure that the organization will quickly and fully benefit from employee's potential hence improving employee's own performance. Talent Acquisition is one of the six key human capital processes defined by Talent Development Reporting Program (TDRP) and includes:

- Recruiting
- Talent assessment
- Talent selection
- Onboarding

The officials of Global Human Resources and Development would have to do more instead of attracting of talent. The need of the hour is to take necessary steps like outreach networking, employment branding, and relationship building for the potential candidates in addition with enhance the talent pool for qualified and skilled labor according to the requirements of the organizations needful arrangement.

### *1.7 Effect of Talent Development on Employee Performance*

Training is a planned learning process of an activity or set of activity which is used to upgrade skill, behavior or knowledge to achieve the best performance. Development is the learning process of experiences that is used to enhance the skill and task attitude of individual through the results of his or her learning experience. The economic impact of talent acquisition and mobility shows the opportunities for cost reduction and improved corporate performance by talent development strategies. The performance based reward system by organization is the key element of the performance management that is used to ensure the addictiveness of and employee with his work activities and outcomes are corresponding with the objective of organization. Entailed specific activities and outcome of an employee is directly tied with the firm's strategy. As the performance based reward system for

the employee having powerful incentives to perform creatively and diligently towards the objective goals of an organization. Performance management systems that are directly tied to an organization's reward system provide a powerful incentive for employees to work diligently and creatively toward achieving organizational objectives, not only employers but also employees are becoming more aware of the fact that there are some skills and characteristics which are essential to function properly in the workplace.

### *1.8 Effect of Talent Retention on Employee Performance*

Talent retention is the organization's ability to retain its employees. Retention can be represented by a simple statistic. However, the retention of employees is a complete strategy as competition for talented employees is always severe. Efforts should be directed to those workers that are valuable and talented. The lack of satisfaction and commitment to the organization will result in the employee's quest for new opportunities. Do not always pay to play a big role in helping what is normally believed to be turnover.

As the every employee has right to know that what he is going to do and how can he improves his performance at his work place so, he can uplift his personal value and respect. Therefore, talent retention engaged employees through motivation and helps them to understand their value at organization. As the talent retention gives employee permanent feedbacks on their performances and acknowledge their solid stellar performance by encourage them to utilize their best potential for the better prospects of organization. Talent retention is also helpful to identify the performance shortfalls before these issues becomes a serious kind of problems and may lead high turnover rate regarding the performance of other employees. Development plans supports the performance of the employees and feedback should be accompanied by the coaching to establish the substantive working relationship between top management and employee or coworkers. The investment on the employee's growth based on the ongoing performance boost the loyalty and retention. This keeps employee more connected with the organization for the long term growth of the organization and goodwill.

### *1.9 Employee Performance and Effect of Talent Management*

Talent management involves identifying and development of all talents, particularly high potential talents for future tasks, projects or positions. The assimilated approach to talent management comprises on planning for workforce, talent recruitment, performance management, professional development, retention strategy and planning of succession. This is important in any organization, as it helps development of the organization and its employees. Organizations with the development of workers can produce better results. The most critical policy of the organization includes: addressing with change in talent management guideline, preservation knowledge, performance management, development of leadership, creativity/Innovation participation, measurement of human capital succession planning, and management of the world's workforce. Companies all over the world have talent management as a top priority, so these kinds of activities are characterized by a comparatively high degree of complex strategies.

According to McKinsey's global procurement survey of more than 200 companies, organizations that use best talent management of the market staff are different from that of the ordinary organization. Three dimensions of talent include the ability of attracting talent itself, the talent dimensions relate to how employers see them and their desire to connect with them.

## **2. Research Methodology**

This section consists of the methodology and discusses how the research was conducted and how the data was collected and analyzed. This section consists of the following subsections: designing of population and sampling data, research procedure, methods for data collection, research design, and finally, data analysis methods.

### *2.1 Research Design*

The research design is a technique for the collection, measurement and analysis of data. This article elucidates the structure of the research problem that implies a research plan to obtain realistic evidence about the relationship's framework, of an organization or configure the correlation between different variables study. This research work is applied for imaginative research design, due to its purpose is to create a precise depiction of individuals, during different events or situations. A typical research design informs about things in which different circumstances will help to establish the current position of the studied population. This research work has four sovereign variable. Talent Acquisition, Talent development; Talent management and Talent retention. The performance of the employee is the dependent variable.

### *2.2 The Population*

The well-defined set or group of people or data, services or elements, groups of things that are being to

investigate is known as population. The total elements of the collection about which we wish to make interface to obtain specific information is known as population. In this study the target population in the selected public sector organizations of UAE is 200 in number. Due to some logistic prospects it is easier to conduct research on smaller and simple population rather than whole group of population. The sample population is divided into three categories on the base of job title. This distribution is revealed in the Table 1;

Table 1. Distribution of population

Category	Population	Percentage
Senior Level Management	62	31%
Middle Level Management	88	44%
Junior Level Management	50	25%
Total	200	100%

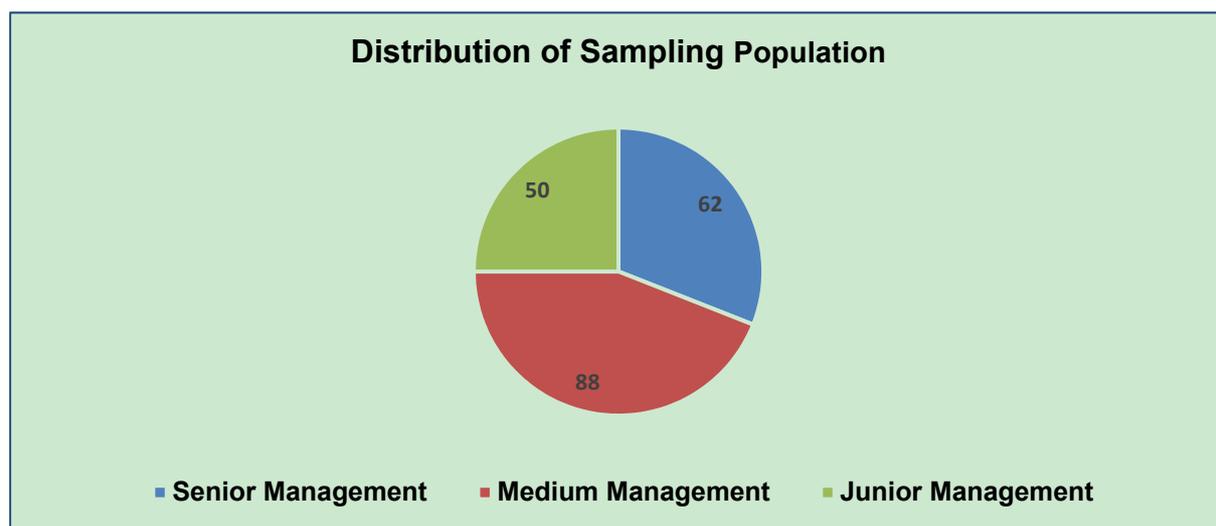


Figure 1. Distribution of sampling population

2.3 Sample Size

The sample size comprised of 200 employees.

2.4 Sampling Design

Sampling design is the selected population as the representative of whole population. A sampling frame is a set of elements or group of things that is selected by the researcher as a sample or targeted population. The sampling frame of this study was the list of all employees working in the head offices of selected public sector organizations of UAE provided by the HRM department of these organizations. The human capital or workforce is categorized into higher-ranker level, supervisor level and junior level management.

2.5 Sampling Technique

Proportional stratified random sample technique is used to ensure fair generalized representation for finding of general conclusions and outcomes. Stratified sampling provides an increase in statistical efficiency in a sample that provides sufficient data to analyze the different sub-populations and allows variety of research methodologies and techniques are used at dissimilar levels. Proportional stratified sampling technique is applied as the population are in separate categories from already identified sample of population. The different layers of population is rated into some simple ratio by using data collection method. The primary data is collected through a questionnaire to obtain the desired results. The questionnaire is consisted on both type of open and closed questions depend upon the objectives of the research.

### 2.6 Data Collection Methods

The primary data is collected through a questionnaire to obtain the desired results. The questionnaire is consisted on both type of open and closed questions depend upon the objectives of the research. The selected methodology is based on the assumption from where the data collected by means of a survey are easy to understand and are therefore considered valid. In addition, the use of the questionnaire makes it possible to better control the search process. The questionnaire consisted of two parts. The initial portion of the questionnaire included queries about common information related to participant relationship with the firm. The 2<sup>nd</sup> part dealt with talent management strategies and aspects of the employee performance. The survey is well-thought-structured on base of like scales of 1–5 whereas strongly agreed–1; agreed–2; Neutral–3; Disagreed–4; Strongly Disagreed–5. Scale of like for measurement the attitude use in this study is shown in the. [Appendix-A].

The questionnaires were distributed to the employees through drop-and-pick method, and responses was given and collected after one week. In addition online Google form both in English and Arabic were used. There were more than 200 employees in which 156 were the respondents. The best noteworthy challenges faced by the researcher was getting the questionnaire fill by respective women participants.

### 2.7 Data Analyzing Mechanism

The data preparation was done before processing of responses, by complete editing, coding, cleaning of data collected through questionnaires. Quantitative method is used for analyzing the data. To ensure the effectiveness of data and minimization of error rate questionnaires was encoded according to each variable of the study and assure accuracy during analysis. Descriptive statistics is used for the quantitative analysis.

## 3. Results and Discussions

The results and findings of this study are discussed in this section. Initially descriptive characteristics of respondents are presented through demographic data, then descriptive statistics of talent acquisition, talent training, talent retention, and talent development strategies are highlighted. Inferential statistics presents the correlation. The 20.0 version is used of Statistical Package for Social Sciences (SPSS) to analyze the data. The outcome results are shown in the form of tables and figure to determine the measuring statistics of classified data.

### 3.1 Demography Data

Demography data of this research based study includes respondents classified on the base of their age, level of job, and how many years does the respondent is associated with particular organization, performance of the performance based rating of the respondent employee and official data collected from the relevant HR departments of the organizations.

### 3.2 Gender of Respondent

The basic purpose of this question was to find out the gender distribution of various respondents in selected public organizations of UAE. The results of the finding are indicated in the table 2 and figure given below. The fallout shows that 52% of the respondent were men and 48% of the respondent are woman. It has been observed that male respondents are 4% more than female respondent.

Table 2. Gender of respondents

MALE	81	52%
FEMALE	75	48%

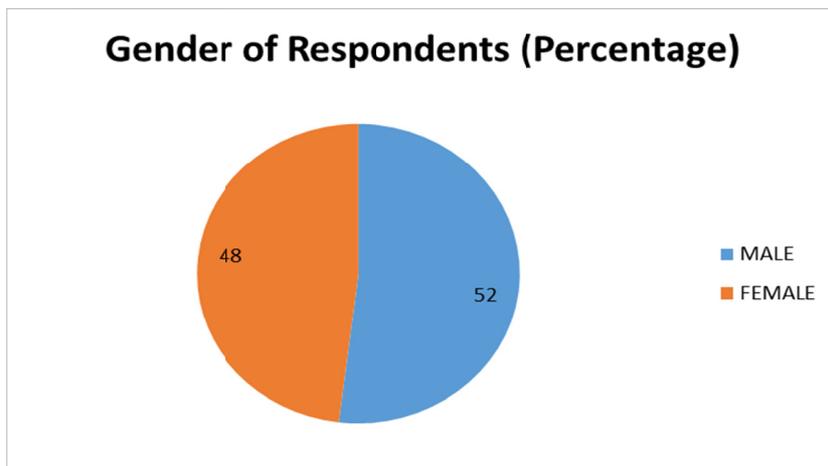


Figure 2. Gender of respondents

### 3.3 Job Level of Respondents

The particular question related to the job level of the respondent is sought out to determine the different level of jobs are performed by the selected people in the public organizations are working. The outcomes results of the findings are illustrated in the table 3 while figure 3 shows the graphical representation. The derived results shows that 31% of the respondents were CEOs, 44% are the managers of middle level, while 25% were the managers of junior level.

Table 3. Respondent job level

Job Level	Count	Percentage
Senior Management	48	31%
Middle Management	69	44%
Junior Management	39	25%

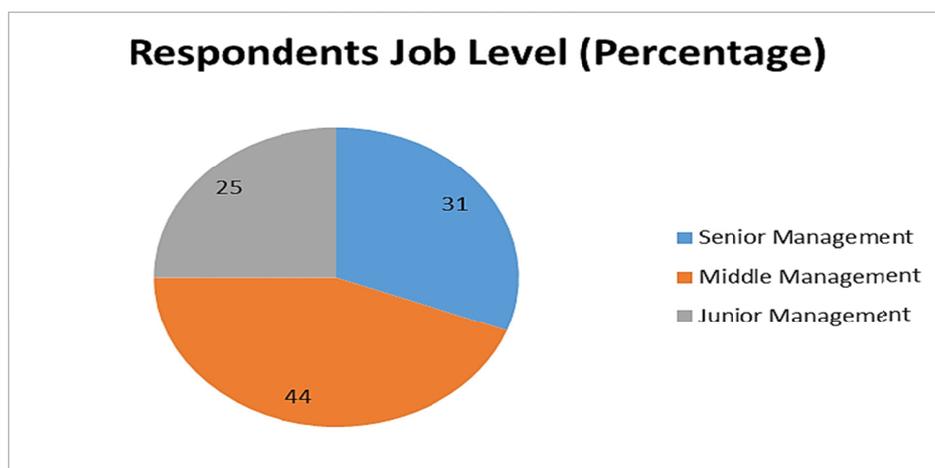


Figure 3. Respondent job level

### 3.4 Numbers of Year Does Respondent are Working within Organizations

This particular question asked to the respondent that how much number of years does he is working with the specific organization. The basic purpose of this question is sought out the specific reason for the respondent to stay with company or organization of UAE. The figure 4 shows the findings of this question, the results shows the following statistical information. There are 44% of numbers of respondents that had worked for 9 years or

more, in a particular organization. While 25% of the total population had 3-5 years working experience in the same organization. The 13% of the total population is working for 6-8 years in the same organization, while there is 17% of the whole population just having 1-2 years working relation in a particular organization.

Table 4. Numbers of years of respondents (Percentage)

<b>9 Years and Over</b>	69	44%
<b>3-5 Years</b>	39	25%
<b>6-8 Years</b>	21	13%
<b>1-2 Years</b>	27	17%

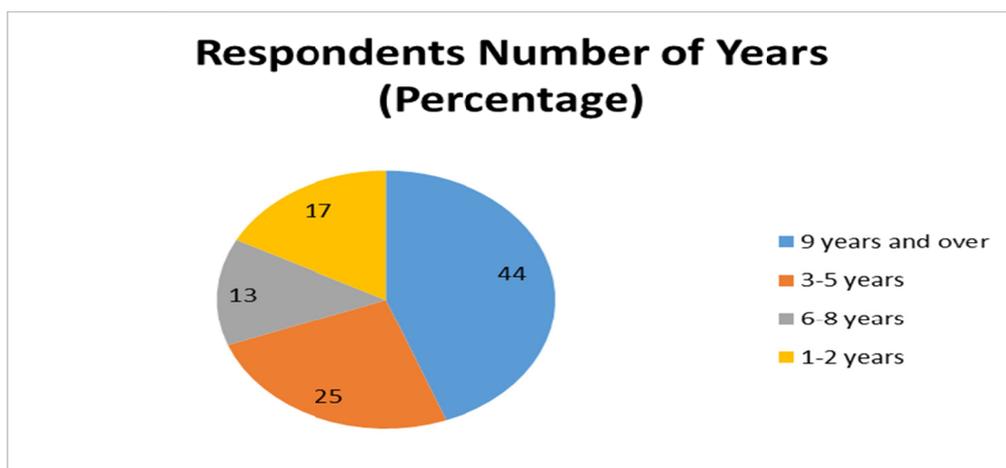


Figure 4. Respondent number of years

### 3.5 Recitation Rating of the Respondents

The question about the performance based rating is asked to determine the performance rating of an employee. The information collected by this question highlights the issues and factors that affects the performance of the respondents. The statistical analysis shows that the performance of 38% of respondents are excellent. While the performance of 50% respondents of total population is good, only 4% of the respondents have good performance rating. The remaining 8% of total population have an average performance rating so, they need to have improve their performance up to level of satisfactory.

Table 5. Respondents performance rating

<b>Excellent</b>	60	38%
<b>Very Good</b>	78	50%
<b>Good</b>	6	4%
<b>Room for Improvement</b>	12	8%
<b>Not to my satisfaction</b>	0	0

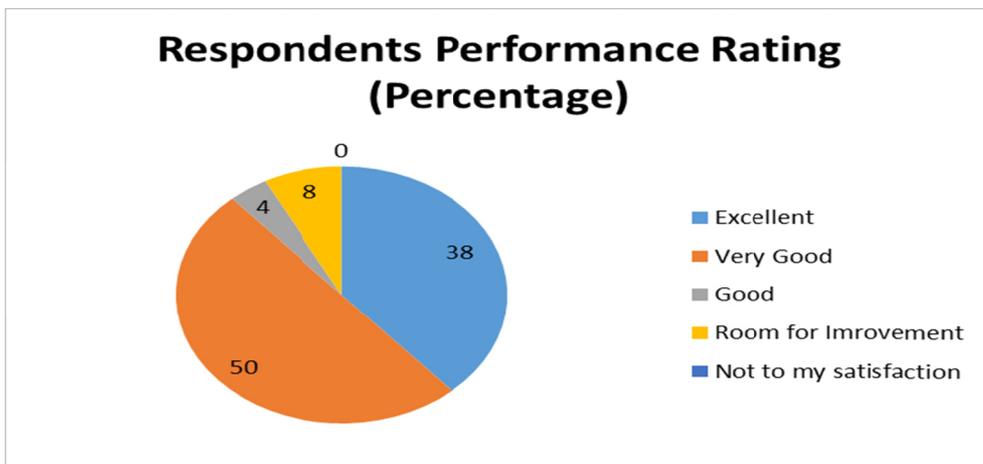


Figure 5. Respondent performance rating

### 3.6 Significance of Human Resources

This question was asked to determine either human resources department of the particular organization is working properly or not. In other words this question helps to determine the significance of the HRM department based on the opinion of the respondents. The end results shows that 75% of the total population agreed that HRM department is relevant to the organization and 25% felt that HRM department having not signification or not working relevantly. Figure 6 illustrate the end results of this particular question.

Table 6. Human resource relevance

<b>Yes</b>	117	75%
<b>No</b>	39	25%

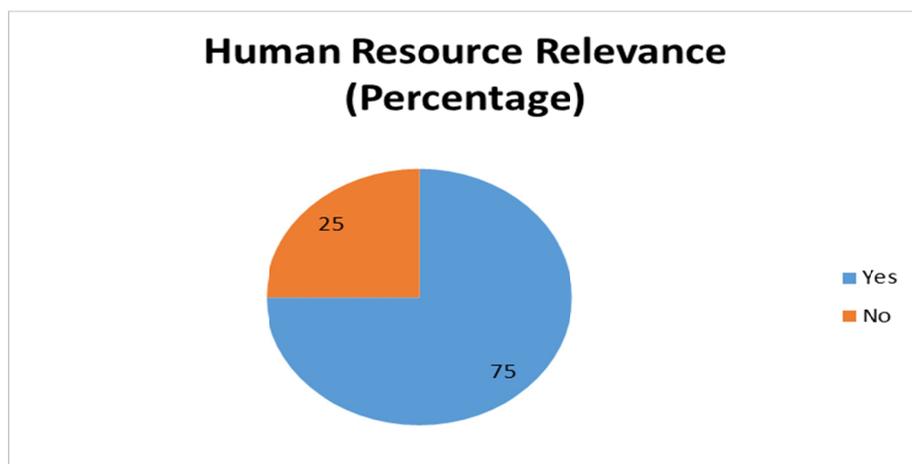


Figure 6. Human resource relevance

### 3.7 Talent acquisition and Employees Performance

This segment pursued to conclude the persuasion of the respondent on to what extents, does the talent acquisition affects the performance of the employees. The finding are shown in table 7. The participants of this questionnaire survey were asked to designate whether my organization has a fair and transparent talent acquisition policy and process. The result shows that 27 % sturdily agree, 27% agree, 25% were impartial, 17% disagree while 4% were sturdily disagree. When asked whether my organization knows the value of running the cycle of talent

acquisition timely, 13%sturdily agree, 38% agree, 23%were impartial, 21% disagree while 4% were sturdily disagree.On the question whether Talent acquisition process and timelines are shared with the candidates 8%sturdily agree, 46% agree, 17%were impartial, 19% disagree while 10% were sturdily disagree.When asked whether after acquiring talent the process of on boarding the employees is friendly and easy 10%sturdily agree, 44% agree, 25%were impartial, 17% disagree while 4% were sturdily disagree.When asked whether after acquiring talent the process of on boarding the employees is friendly and easy 10%sturdily agree, 44% agree, 25%were impartial, 17% disagree while 4% were sturdily disagree.

Table 7. Talent acquisition and employees performance

Talent Acquisition	Sturdily Agree		Agree		Impartial		Disagree		SturdilyDisagree	
	F	%	F	%	F	%	F	%	F	%
<b>Q1</b> My organization has a fair and transparent talent acquisition policy & process.	42	27	42	27	39	25	27	17	6	4
<b>Q2</b> My organization knows the value of running the cycle of talent acquisition timely.	21	13	60	38	36	23	33	21	6	4
<b>Q3</b> Talent acquisition process and timelines are shared with the candidates.	12	8	72	46	27	17	30	19	15	10
<b>Q4</b> After acquiring talent the process of onboarding the employees is friendly and easy.	15	10	69	44	39	25	27	17	6	4

### 3.8 Talent Development and Employees Performance

This segment pursued to conclude the opinions of the respondent on to what extents talent development affects the concert of the employees. The finding are shown in the table 8.The participants of this questionnaire survey were asked to designate whether my organization facilitates employees to learn job related competencies. The results shows that 12% are sturdilyagree, 42% agree, 23%, were impartial, 17% disagree while 10% were sturdily disagree.Respondents of the study were asked to indicate whether my organization offers systematic training to employee. The results shows that 15% are sturdilyagree, 42% agree, 25%, were impartial, 8% disagree while 10% were sturdily disagree.On the question to respondent of the study were asked to indicate whether my organization improves the talent .The results shows that 17% are sturdilyagree, 33% agree, 31%, were impartial, 12% disagree while 8% were sturdily disagree.On the question to respondent of the study were asked to indicate whether my organization implements staff development activities. The results shows that 12% are sturdilyagree, 42% agree, 29%, were impartial, 12% disagree while 6% were sturdily disagree.

Table 8. Talent development and employees performance

Talent Development	Sturdily Agree		Agree		Impartial		Disagree		Sturdily Disagree	
	F	%	F	%	F	%	F	%	F	%
<b>Q5</b> My organization facilitates employees to learn job related competencies.	18	12	66	42	36	23	21	13	15	10
<b>Q6</b> My organization offers systematic trainings to employees.	24	15	66	42	39	25	12	8	15	10
<b>Q7</b> My organization improves talent.	27	17	51	33	48	31	18	12	12	8
<b>Q8</b> My organization implements staff development activities.	18	12	66	42	45	29	18	12	9	6

### 3.9 Talent Retention and Performance of Employees

This segment pursued to conclude the opinions of the respondents on to what extents talent retention affects the performance of the employees. The finding are shown in the table 9. The participants of this questionnaire survey were asked to designatewhether my organization has a mechanism to find talent within the organization. The results shows that 15% are sturdily agree, 35% agree, 29%, were impartial, 15% disagree and only 6% were

sturdily disagree. Respondents of the study were asked to indicate whether my organization evaluate and communicates job performance of employees. The results shows that 10% are sturdily agree, 44% agree, 23%, were impartial, 17% disagree and only 6% were sturdily disagree. On the question to respondent of the study were asked to indicate whether performance appraisals have a positive impact on employee’s performance. The results shows that 23% are sturdily agree, 40% agree, 10%, were impartial, 17% disagree and only 10% were sturdily disagree. On the question to respondent of the study were asked to indicate whether my organization believes that all positions need talented employees. The results shows that 13% are sturdily agree, 33% agree, 27%, were impartial, 17% disagree and only 10% were sturdily disagree.

Table 9. Talent retention and performance of employees

Talent Retention	Sturdily Agree		Agree		Impartial		Disagree		Sturdily Disagree	
	F	%	F	%	F	%	F	%	F	%
Q 9. My organization has a mechanism to find talent within the organization.	24	15	54	35	45	29	24	15	9	6
Q 10. My organization evaluates and communicates Job performance of employees.	15	10	69	44	36	23	27	17	9	6
Q 11. Performance appraisals have a positive impact on employee’s performance.	36	23	63	40	15	10	27	17	15	10
Q 12. My organization believes that all positions need talented employees.	21	13	51	33	42	27	27	17	15	10

### 3.10 Talent Management and Performance of Employees

This portion pursued to conclude the opinions of the respondents on to what extents talent management affects the performance of employees. The finding are shown in the table 10. The participants of this questionnaire survey were asked to designate whether my organization emphasizes on elevation and developments need of employees. The results shows that 15% are sturdily agree, 35% agree, 23%, were impartial, 19% disagree and only 8% were sturdily disagree. Respondents of the study were asked to indicate whether my organization has systematic succession plans. The results shows that 10% are sturdily agree, 44% agree, 25%, were impartial, 18% disagree and only 10% were sturdily disagree. On the question to respondent of the study were asked to indicate whether my organization has development programs that sturdily influence staff retention. The results shows that 10% are sturdily agree, 37% agree, 25%, were impartial, 13% disagree and only 15% were sturdily disagree. On the question to respondent of the study were asked to indicate whether training initiatives enhance employee performance. The results shows that 31% are sturdily agree, 44% agree, 17%, were impartial, 2% disagree and only 6% were sturdily disagree.

Table 10. Talent management and performance of employees

Talent Management	Sturdily Agree		Agree		Impartial		Disagree		Sturdily Disagree	
	F	%	F	%	F	%	F	%	F	%
Q13 My organization focuses on the promotion and development need of employees.	24	15	54	35	36	23	30	19	12	8
Q14 My organization has systematic succession plans.	15	10	69	44	39	25	18	12	15	10
Q15 My organization has development programs that strongly influence staff retention.	15	10	57	37	39	25	21	13	24	15
Q16 Training initiatives enhance employee performance.	48	31	69	44	27	17	3	2	9	6

### 3.11 Performance of Employees

This segment pursued to conclude the opinions of the respondent on to what extent talent development affects

the enactment of employee. The findings are shown in table 11. The participants of this questionnaire survey were asked to designate whether career development affects the performance of employee. The results show that 31% are sturdily agree, 48% agree, 10% were impartial, 9% disagree and only 6% were sturdily disagree. Respondents of the study were asked to indicate whether Employee motivation through talent identification and succession planning enhances employee performance. The results show that 31% are sturdily agree, 50% agree, 8%, were impartial, 6% disagree and only 6% were sturdily disagree. On the question to respondent of the study were asked to indicate whether performance appraisal system with feedback process enhances employee performance. The results show that 27% are sturdily agree, 42% agree, 17%, were impartial, 4% disagree and only 10% were sturdily disagree. On the question to respondent of the study were asked to indicate whether fair and transparent talent acquisition policy & process enhance employee performance. The results show that 29% are sturdily agree, 52% agree, 8%, were impartial, 6% disagree and only 6% were sturdily disagree.

Table 11. Performance of employees

Performance of Employee	Sturdily Agree		Agree		Impartial		Disagree		Sturdily Disagree	
	F	%	F	%	F	%	F	%	F	%
<b>Q17</b> Career development enhances employee performance.	48	31	75	48	15	10	9	6	9	6
<b>Q18</b> Employee motivation through talent identification and succession planning enhances employee performance.	48	31	78	50	12	8	9	6	9	6
<b>Q19</b> Performance appraisal system with feedback process enhances employee performance.	42	27	66	42	27	17	6	4	15	10
<b>Q20</b> Fair and transparent talent acquisition policy & process enhance employee performance.	45	29	81	52	12	8	9	6	9	6

### 3.12 Correlation Analysis

In statistics for measuring the linear correlation between variables like X and Y, the Pearson correlation coefficient is used. The Pearson correlation coefficient is referred as Pearson's  $r$  or bivariate correlation. According to Cauchy-Schwarz, the Pearson correlation coefficient is used. The Pearson correlation coefficient is referred as Pearson's  $r$  or bivariate correlation. According to Cauchy-Schwarz, during the state of inequality, its value varies between +1 to -1. Where +1 indicates that there is positive linear correlation exist between values, while 0 indicates that there is no linear correlation, and -1 indicates that there is total negative linear correlation. The correlation analyses showed in order to conclude either the existence of relationship between talent acquisition, retention, training and management, and employee performance. Following abbreviations are used: **P** for employee performance, **TA** for talent acquisition, **TD** for talent development, **TR** for talent retention and **TM** for talent management. The outcome of the studies shows that talent acquisition system and employee performance,  $r$  (0.670842), therefore, there is moderate positive correlation among talent acquisition systems and performance of the employee. Employee's performance and talent retention has  $r$  (0.72626). This shows there is a strong correlation between talent retention and employee performance. Talent development and employee performance is shown as,  $r$  (0.737622), therefore, there is a strong correlation between training and development and employee performance. Talent management and employee performance is shown as,  $r$  (0.72921), therefore, there is a strong correlation between talent management and employee performance. Furthermore, there is strong positive correlation between talent development, talent retention, talent management and talent acquisition. The relationship between talent acquisition and talent management is the strongest. This is illustrated in Table 12.

Table 12. Correlation analyses

	<b>P</b>	<b>TA</b>	<b>TD</b>	<b>TR</b>	<b>TM</b>
<b>P</b>	<b>1</b>	<b>0.670842</b>	<b>0.737622</b>	<b>0.72626</b>	<b>0.72921</b>
<b>TA</b>		<b>1</b>	<b>0.726932</b>	<b>0.832534</b>	<b>0.869096</b>
<b>TD</b>			<b>1</b>	<b>0.794959</b>	<b>0.827399</b>
<b>TR</b>				<b>1</b>	<b>0.827399</b>
<b>TM</b>					<b>1</b>

#### 4. Conclusions

This research based survey trying to conclude that component of talent management have positive influence on employee performance of public sector in UAE. It may also be concluded that public sector organizations that will design and implement different talent management policies will have higher employee performance. The study exposed that practices such as the strategies related to employee progression and growth, established career paths, retirement facilities and counselling programs contribute positively to employee performance. The point of this research base survey to highlight the effects of talent management strategies to enhance the performance of employees. The research questions conducted in this study was: To which extent do talent acquisition, talent development, and talent retention and talent management affect employee performance. The study uses a descriptive survey research design. Sample size of 156 respondents was selected by Stratified sampling technique. An organized close ended questionnaires were used for collection of initial data. Which was used to analyze for both expressive, inferential statistics and presented using table and figures.

The study shows a substantial relationship between all four dimensions of talent management and employee's performance. Mostly respondents believe that systematic training, suitable work environment and mechanisms for training and development enhance employee's performance. The study revealed a moderate positive relationship between talent acquisition strategy and employee's performance  $r [(0.670842)]$  while a strong positive relationship between talent development, retention and management and employee's performance  $[r (0.737622), r (0.72626)$  and  $r (0.72921)$  respectively]. There is also strong positive correlation between talent development, talent retention, talent management and talent acquisition.

Most respondent believed that identification and preparation of potential employees for key role and well-articulated succession plans that enables employees to perform managerial roles enhances employee's performance. Many of respondents believed that proper appraisal evaluation, communication process, involvement of employees in appraisal process and constructive feedback enhance employee's performance. Most respondents believed that learning and development practices like learning need identification, coaching and in-house development programs improve their performance. We can conclude that talent management strategies will enhance employee performance in public sector organization in UAE.

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**Appendix-A**

**SECTION A: Background Information**

1. What is your Gender?

Female [ ] Male [ ]

2. What is your job/grade level?

Junior Management [ ] Middle Management [ ] Senior Management [ ]

3. How long have you worked for this organization?

Less than 2 years [ ] 3 – 5 years [ ] 6 – 8 years [ ] 9 years and over [ ]

4. How do you rate your performance?

Excellent [ ] Very Good [ ] Good [ ] Room for improvement [ ] Not to my satisfaction [ ]

5. Do you think the HR department is relevant to this organization?

Yes [ ] No [ ]

**Note:**

Strongly Agree	5
Agree	4
Neutral	3
Disagree	2
Strongly Disagree	1

**SECTION B:**

Questions	Encircle the score that best applies				
Q1 My organization has a fair and transparent talent acquisition policy & process.	5	4	3	2	1
Q2 My organization knows the value of running the cycle of talent acquisition timely.	5	4	3	2	1
Q3 Talent acquisition process and timelines are shared with the candidates.	5	4	3	2	1
Q4 After acquiring talent the process of onboarding the employees is friendly and easy.	5	4	3	2	1
Q5 My organization facilitates employees to learn job related competencies.	5	4	3	2	1
Q6 My organization offers systematic trainings to employees.	5	4	3	2	1
Q7 My organization improves talent.	5	4	3	2	1
Q8 My organization implements staff development activities.	5	4	3	2	1
Q9 My organization has a mechanism to find talent within the organization.	5	4	3	2	1
Q10 My organization evaluates and communicates job performance of employees.	5	4	3	2	1

<b>Q11</b> Performance appraisals have a positive impact on employee's performance.	5	4	3	2	1
<b>Q12</b> My organization believes that all positions need talented employees.	5	4	3	2	1
<b>Q13</b> My organization focuses on the promotion and development need of employees.	5	4	3	2	1
<b>Q14</b> My organization has systematic succession plans.	5	4	3	2	1
<b>Q15</b> My organization has development programs that strongly influence staff retention.	5	4	3	2	1
<b>Q16</b> Training initiatives enhance employee performance.	5	4	3	2	1
<b>Q17</b> Career development enhances employee performance.	5	4	3	2	1
<b>Q18</b> Employee motivation through talent identification and succession planning enhances employee performance.	5	4	3	2	1
<b>Q19</b> Performance appraisal system with feedback process enhances employee performance.	5	4	3	2	1
<b>Q20</b> Fair and transparent talent acquisition policy & process enhance employee performance.	5	4	3	2	1

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